PHGAR ANNUAL REPORT

President's Message Participation, Cooperation And Transparency

It's been a pleasure to serve as your 2018 President, and I'm proud of what we've accomplished. It seems like only a few short months ago I was planning to take on my role for the year, and it's certainly gone by quickly.

In 2018 we worked to help our members thrive! Soon we'll be participating in one of the largest MLS systems in the country now that our merger with the Long Island MLS is complete. We completed a merger with the Sullivan County MLS and have expanded our presence in Manhattan. In the near future we'll be launching a new website and other tools to help HGAR members.



Barry Kramer HGAR 2018 President

One of the most significant achievements was the passage of Co-op Transparency Legislation in Westchester County. The legislation creates a timeframe that co-ops must adhere to in processing applications, and provides that if a buyer is rejected, the Westchester County Human Rights Commission must be notified. This legislation was achieved after some 20 years of advocacy. If you spoke at the County Board of Legislators or advocated your County Legislator you share in making the legislation a reality. Our advocacy in Rockland County has also resulted in the passage of co-op legislation, although their law only requires adherence to a time frame. We are working to achieve co-op legislation in other areas, and HGAR will continue to lead the way for co-op legislation.

One of my goals for the year was to step up participation in our committees and councils. We created an e-mail that made sign-up easier and encouraged participation. We implemented the first-ever meeting of all Committee Leadership members to discuss plans and objectives for the year. Our Committee Chairs, Co-Chairs and Vice Chairs did a great job of putting together tremendous programs for HGAR members.

Under the leadership of Leah Caro and John Olivero we had one of our most successful Lobby Days. In addition to a great turnout by our members, we had a good showing of legislators interested in hearing about our legislative priorities.

Dorothy Botsoe and Richard Herska did a fantastic job as Co-Chairs of our RPAC Committee, raising a record of more than \$171,000. They had some really fun new events like Realtor Olympics and Zumba and worked hard to meet our goal.

One of my goals as President was to recognize the participation of members who have gone above and beyond for HGAR. I was delighted to present WOW awards to many of you. My congratulations to all Award winners during our Annual Meeting and a special shout out to Renee Zurlo, Realtor of the Year!

One of the events I am most proud of was our celebration of the 50th Anniversary of the Fair Housing Act. This program, held at the Doubletree in Tarrytown, brought together representatives from groups like AREAA, WRO, NAGLREP, FIAPCI, NAHREP and others that offered both a celebration of the Fair Housing Act as well as useful information for Realtors.

This year we worked with our Partners and Affiliates to forge meaningful relationships and increase participation. This included organizations like WRO, NAHREP and the Business Council of Westchester. Women's Council had a year of exciting programs. The Realtor Foundation raised more than \$81,0000 for 26 great causes. The recent Global Summit held in New York City surpassed even last year's event. It's been a privilege and honor to serve as your 2018 President. I wish incoming President Ron Garafola and his team a successful year ahead.

FACTS & FIGURES

	2015	2016	2017	2108
MEMBERSHIP				
Realtors	9785	10242	10812	11245
Affiliates	127	142	218	253
Other Accounts	63	51	48	28
Total	9975	10435	11078	11526
Realtor Firms	1086	1148	1198	1282
Branch Offices	137	144	145	149
Total Sites	1223	1292	1343	1431
HUDSON GATEWAY MULTIPLE		ERVICE. INC	C .	
No. Participating Offices	1293	1400	1455	1463
No. Affiliates	16	44	45	149
Total Accounts	1309	1444	1500	1612
No. Single Family Sales	5704	0040	0450	5070
Westchester	5731	6213	6159	5876
Putnam	894	1088	1016	1041
Orange Rockland	2746 1830	3479 2050	3818 2163	3827 1917
Total	9371	12830	13156	12661
Median Sale Price, Single Fami				
Westchester	\$628,875	\$624,000	\$642,250	\$650,000
Putnam	\$310,000	\$ 325,000	\$337,750	\$350,000
Orange	\$225,000	\$ 229,000	\$243,250	\$258,600
Rockland	\$415,000	\$ 425,000	\$440,000	\$460,000
PROFESSIONAL STANDARDS				
No. Arbitrations	5	1	4	2
Total amount arbitrated	\$ 87,598	\$ 6,250	\$103,475	\$26,753
Average claim per arbitration	\$ 17,519	\$ 6,250	\$25,869	\$13,376
No. Mediations	7	2	5	7
Total amount mediated	\$ 78,583	\$ 31,350	\$ 47,735	\$46,250
Average claim per mediation	\$ 11,226	\$ 15,675	\$ 9,547	\$6,607
No. Ethics Hearings	11	22	23 2	22
No. Appeals No. Ombudsman sessions	4	2	2	3
Other actions w/o hearing	13	30	29	30
Total Actions	13 29	58	29 54	55
	23	50	J4	
EDUCATION				
No. Classroom Courses	150	196	169	182
Enrollments	2862	3380	2426	2704
No. On-line Courses	42	36	36	77
Enrollments	1330	1658	2033	2952
No. Orientation Classes	36	32	34	34
Enrollments	1039	1110	1173	1222
Matrix MLS Training Classes	61	81	104	123
Enrollments	1657	2288	1516	3149
Total Courses	289	345	343	416
Total Enrollments	6888	8781	7148	10027
REALTORS POLITICAL ACTION		EE		
Amount Contributed	\$149,104	\$ 147,759	\$ 151,981	\$171,595
Percent of goal	103%	102%	76%	78%
No. Contributors	2553	2173	2605	2862
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Professional Standards, Fair Housing And Cultural Diversity

2018 was a hallmark year for the Professional Standards Council at HGAR. The number of members collectively serving on the Grievance, Mediation and Hearing Panel subcommittees are at an all-time high. Diane Disbrow, nationally recognized Pro Standards Trainer, led an all-day training on September 28 which saw participation from more than 50 HGAR members.

Early in 2018 a breakfast meeting was held with all three subcommittees within the Council. This breakfast served to not only acknowledge the Council members' contributions, but also to discuss the latest trends and developments on the Professional Standards front. Administratively, the year was enormously busy for the Council. There were a total of 55 ethics cases disposed of by the Council, 22 vis-àvis the ethics hearing process.

This was in addition to 9 commission disputes, 2 of which were resolved through arbitration and 7 via mediation.

2018 was a banner year for the Fair Housing and Cultural Diversity Committee. Under the leadership of Co-Chairs Crystal Hawkins Syska and Emi Cacace, FH&CD ushered in the 50th Anniversary of the Fair Housing Act with an extremely well attended conference in July at the Doubletree Hotel in Tarrytown. There was also a "Breakfast with Benefits" presentation in November with Marlene Zarfes of Westchester Residential Opportunities that was both well attended and received. Many committee members recorded videos about the significance of Fair Housing that were distributed to HGAR's media channels, including various social media outlets.

Organization and HGAR Foundation

During 2018, HGAR hosted more than 60 events at its three office locations as well as at many other locales in the lower Hudson Valley region and Manhattan. The HGAR Installation Gala (January 18th) and Annual Meeting and Member Appreciation Day (October 29th) were well attended. HGAR also hosted several events in 2018 commemorating the 50th Anniversary of the signing of the Fair Housing Act, including a Fair Housing Celebration in July that included a panel on Fair Housing issues with representatives from AREAA (Asian Real Estate Association of America), FIABCI, the international real estate federation, NAGLREP (National Association of Gay and Lesbian Real Estate Professionals), NAHREP, (National Association of Hispanic Real Estate Professionals), Westchester Human Rights Commission and WRO (Westchester Residential Opportunities).

The REALTORS® Political Action Committee held several fundraising events including a Realtor Olympics in July. The Commercial and Investment Division, Women's Council of REALTORS® and Young Professionals Network, each hosted several functions. Additionally, HGAR and the Staten Island Board of REALTORS® co-hosted this year's "Global Real Estate Summit" at the Marriott Marquis hotel in Manhattan on October 22 with over 500 attendees.

The Hudson Gateway REALTOR® Foundation continued to raise and disperse monies for worthy charitable recipients in our region. There were various "Pub Nights", the annual Gala, 'Viva Las Vegas', and a Holiday Party at the Westchester Hills Golf Club. Approximately \$124,100 was raised during 2018 and more than \$81,450 in grants awarded to various charities including Beverly Carter Foundation, Bridge Fund of Westchester, Caritas of Port Chester, Center for Safety & Change Inc., Children of Promise Stable, Childrens Village, Community Capital New York, Drug Crisis in our Backyard, Feeding Westchester, Food Bank of the Hudson Valley, Friends of Karen, Furniture Sharehouse, Green Chimneys, Habitat for Humanity for Greater Newburgh, Hearts to Homes Furnishings Inc., Help from People to People, Hi Tor Animal Care, Make-A-Wish® Hudson Valley, Meals on Wheels of Rockland, My Sisters' Place, Ronald McDonald House, Support Connection, United Hospice of Rockland, Venture Foundation, Volunteer New York and the Westchester Medical Center Foundation.

HGAR 2018 Annual Member's Day

The 102nd Annual Meeting and Member Appreciation Day brought more than 1,500 Realtors to the DoubleTree Hotel in Tarrytown. This year's event featured keynote speaker Ryan Estis, an Ethics and Fair Housing Class, REALTOR[®] Safety Class, two breakout sessions, a plated RPAC Luncheon with guest speaker, and 75 exhibitors.

Estis is recognized as "one of the best keynote speakers ever heard" by Meetings & Conventions Magazine. With more than 20 years of experience as a topperforming sales professional and leader, Estis' dynamic presentation literally had HGAR members on their feet and ready for success.

Tom Grimes, a 20-year veteran detective of the New York City Police Department, presented the "Realtor Safety" class. Grimes was part of the Organized Crime Investigation Division and the Federal Drug Enforcement Task Force, among others.

A "Fair and Ethical Housing" class presented real-life scenarios for complying with federal, state and local rules for Fair Housing and Ethics.

Gary Goldman, Esq. held a class on "Mindfulness & Meditation for Real Estate Professionals." Goldman, of Fentin, Goldman, Turk & Davidoff LLP, is known as the

2018 Legislative Advocacy

Much of what is accomplished in the Legislative arena has its roots in the Realtors Political Action Committee. President Barry Kramer and RPAC chair Dorothy Botsoe, and co-chair Richard Herska did an outstanding job leading a team of tireless volunteers. We raised more funds than ever before. We raised significant amounts (\$33,200) at events such as the RPAC members day luncheon (\$11,000) a Realtor Olympics event which raised \$4,100, a lunch at the Culinary Institute of America, which raised \$3,500, a night at Billy Joe's Ribworks which raised \$1,500, a mixer at Haiku, which raised \$2,000, a night of Karaoke, which raised \$1,000, a Zumba class in White Plains, which raised \$1,000, a Happy Hour on the Slopes at Thunder Ridge, which raised \$1,500, a night at Dave and Buster's, which raised \$700, an RPAC phone bank, which raised \$1,100, and a Happy Hour at La Fontana, which raised \$500. RPAC contributions for 2018 totaled, \$171,595.

Federal Issues: The Realtor community scored many victories at the federal level including preserving the mortgage interest deduction, stopping any change to 1031 like kind exchanges and preserving the National Flood Insurance Program. We also fought for bills to double the deduction for state and local taxes to \$20,000 which would fix some of the damage from the tax reform law which capped the deduction at \$10,000. We also fought and stopped any cuts to the FHA.

State Issues: At the state level Realtors were able to defeat any proposed transfer and mortgage recording tax increases, continued to educate the state legislators on co-op transparency legislation and continued to advocate for making the property tax cap permanent. We also fought and defeated a prevailing wage bill that would have made multifamily development unaffordable in the State of New York. Realtors will continue to push for a change in the mansion tax to bring relief to taxpayers especially with the curtailing of the SALT deduction in the State of New York.

Local Issues: At the local level, HGAR successfully advocated and won passage of a co-op fair housing law in Westchester County under the dynamic leadership of HGAR President Barry Kramer. The law institutes time limits for co-ops in which they must make a decision on an applicant. They must also notify the human rights commission in the event of a rejection. HGAR also successfully defeated a deed verification fee proposed by Rockland County Executive Ed Day that would have charged buyers \$200 to match the deed to the tax map. This would have acted as another type of transfer tax/fee.

Political Advocacy: HGAR representatives met with all the County Executives during the year to discuss the state of the counties. We also met with all of our state legislators during Lobby Day and arranged for individual meetings locally to advocate for HGAR's legislative agenda. We had a productive meetings with both Senators Schumer and Gillibrand as well as Congressman Maloney and Congresswoman Lowey.

HGAR 2018 Awards

REALTOR OF THE YEAR: Renee Zurlo, Better Homes and Gardens Rand Realty, Central Valley **AFFILIATE OF THE YEAR:** William Jansz, Trustco Bank

PRESIDENT'S AWARD: Gail Fattizzi, Westchester Real Estate, Inc., Somers

ALBERT P. SCHATZ LEGISLATIVE ADVOCACY AWARD: Leah Caro, Park Sterling Realty, Bronxville

EXTRA MILE AWARD: Irene Guanill, Meet the Sellers, The Bronx, and Rey Hollingsworth Falu, Hollingsworth Real Estate Group, White Plains

SPIRIT AWARD: Emi Cacace, Portico Realty Group, Scarsdale and Crystal Hawkins-Syska, Keller Williams NY Realty, White Plains STEPHANIE CRISPINELLI HUMANITARIAN AWARD: Christenber Grass Pichard Grass Page Fateta The Propy

Christopher Greco, Richard Greco Real Estate, The Bronx **UP AND COMING AWARD:** Richard Herska, Better Homes and Gardens Rand Realty, Nyack

EDWARD I. SUMBER MEMORIAL AWARD: John Dolgetta, Esq., Dolgetta Law, PLLC





HGAR's Housing





HG



"mind body" lawyer.

Tracy Weir, Managing Partner of August Partners, presented "Are They Looking for You?" an overview of how today's real estate technology is affecting the average agent.

The plated luncheon featured guest speaker Mike Oates, CEO of the Hudson Valley Economic Development Corp. Proceeds of the luncheon benefitted RPAC, the Realtors Political Action Committee.

The event concluded with a Celebration Cocktail Party, sponsored by ASAP Mortgage. O'Donnell & Cullen Property Tax Consultants served as the premier sponsor for the event.

Education Council and School of Real Estate

The HGAR School of Real Estate served our members by providing more than 300 live learning opportunities with 5,853 students participating throughout our three main locations and several satellite locations. HGAR's online partners helped us by supplementing with an additional 77 course options, which provided 2,952 students with CE credits.

HGAR's Education Council did a thoughtful review of all products and services and has a great vision in store for the future of providing relevant and meaningful education for our members. New courses for 2019 will be offered including tracts for newer agents, seasoned agents, commercial agents and courses focused on technology. There will be a greater sense of networking, collaboration and mentoring.

HGAR is also excited to explore opportunities to offer hyper-local online education with local subject matter experts, bringing our strong in-house options to you remotely.



From left, Mark Boyland, Rey Hollingsworth Falu, Barry Kramer, HGAR President; Doreen Bronner, Gary Connolly, Leon Cameron and Lou Cardillo



From left, Renee Zurlo, HGMLS President; Ryan Estis, keynote speaker at HGAR Members Day; Richard Haggerty, HGAR CEO; and Barry Kramer, HGAR President



An aerialist entertains crowd at the "Viva Las Vegas" night fundrais the HG Realtor Found



From left: P. Gilber Association CEO sy Kramer as HGAR P Installation.



AR and HGMLS Boards of Directors at 2018 Members Day



HG Realtor Foundation Fundraising Committee at the 3 Holiday Party.



HGAR Realtor contingent at Lobby Day in Albany.



Fair Housing & Cultural Diversity Panel at Fair event





From left, Crystal Hawkins Syska, "Spirit" award winner and Richard Herska, "Up & Coming" award winner

Anniversary 。



From left, Maryann Tercasio and

Second from left, Stefan Swanepoel, Chairman and CEO, T3 Sixty, LLC, Keynote Speaker with a group at the Global R.E. Summit in Manhattan



From left, John Barrett; Gail Fattizzi; Barry Kramer, HGAR President; Bridget Gibbons, Westchester County Economic **Development Director and Richard Haggerty, HGAR CEO**



From left, Rey Hollingsworth Falu, Terri Crozier, and Irene Guanill at Members Day. Falu and Guanill won "Extra Mile" awards.



Summary of Events 2018					
Date	Event HGAR	Venue			
1/18/18	Installation Gala	Scarsdale Golf Club			
1/22/18	WCR/HGAR Breakfast with NAR President	Ritz Carlton			
10/29/18		DoubleTree Hotel			
1/30/18	RPAC Welcome 2018 Happy Hour	Dave & Buster's			
2/13/18	RPAC Pre-Valentine's Day Mixer	Thunder Ridge			
2/27/18	RPAC-A-Thon	HGAR			
3/20/18	RPAC Lobby Day	State Capitol Building			
4/21/18	RPAC Zumba Class	HGAR			
6/5/18	RPAC Networking Mixer	Haiku			
6/9/18	RPAC Zumba Class	HGAR			
7/7/18	RPAC Realtor Olympics	Delfino Park			
9/11/18	RPAC Networking & Karaoke	Chatterbox			
10/12/18	RPAC Luncheon & Tour	Culinary Institute			
11/7/18	RPAC Networking Mixer	LaFontanna Restaurant			
	Breakfast with Benefits				
2/13/18	Tax & Job Act for Real Estate Professionals	DoubleTree Hotel			
3/2/18	Everything About Flood Insurance	HGAR			
3/16/18	Hot Design Trends for 2018	Walker Zanger			
3/21/18	Tax Laws & Mortgage Updates	HGAR			
4/6/18	Working with New Tax Laws	HGAR			
4/13/18	Everything About Flood Insurance	HGAR			
4/19/18	Working with First Time HomeBuyers	HGAR			
5/7/18	Tools and Techniques to Grow Your Business	HGAR			
6/8/18	Cyber Security	HGAR			
6/12/18	Teams: Risks & Rewards	DoubleTree Hotel			
6/22/18	Working with First Time HomeBuyers	HGAR			
6/28/18	Five Common Buyer Mistakes	HGAR			
7/24/18	Ask the Experts	HGAR			
9/14/18	How to Save Money w/HGAR Persk	HGAR			
11/6/18	Ask the Experts	HGAR			
11/7/18	Improve Your Home's Value	California Closets			
11/15/18	Working with First Time HomeBuyers	HGAR			
12/11/18	How to Attract Millenial Homebuyers	HGAR			
	Fair Housing, Cultural Diversity Programs				
2/10/10	Affordable Housing Expo	Mostshostor County Co			

John Crittenden and Barry

Westchester County Center White Plains

City/Town Hartsdale White Plains Tarrytown West Nyack Patterson Goshen Albany White Plains White Plains Goshen White Plains Briarcliff Manor Hyde Park Nyack Tarrytown White Plains Port Chester Goshen White Plains White Plains Goshen White Plains White Plains Tarrytown West Nyack

Goshen

Goshen

White Plains

White Plains

Hawthrone

White Plains

White Plains

Rockland Putnam Orange Albany Westchester Westchester Orange Westchester Westchester Dutchess Rockland Westchester Westchester Westchester Orange Westchester Westchester Orange Westchester Westchester Westchester

County

Westchester

Westchester

Westchester

Rockland Orange Westchester Westchester Orange Westchester Westchester Westchester



HGAR Realtors and friends at the first "Realtor Olympics" event, summer 2018.



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rt Mercurio, former wears in Barry resident at the 2018 Phil Faranda's daug **Catherine created a** work for the Fair Ho poster for the HGAR **Anniversary Fair Ho** event.

nner	3/10/18 7/12/18	Affordable Housing Expo 50th Anniversary Celebration	Westchester County Center DoubleTree Hotel	White Plains Tarrytown	Westchester Westchester
	11/9/18	Fair Housing Laws Global	HGAR	White Plains	Westchester
Corner and	10/22/18	Global Real Estate Forum YPN	Mariott Marquis	Manhattan	NYC
	1/29/18 2/26/18 3/20/18 5/3/18 7/26/18 10/10/18 10/25/18 11/13/18	Developing Your Online Persona Becoming a Local Celebrity Using FB Live Discounted Defensive Driving Classes Networking & Mastermind Understanding Different Comm. Platforms Discover Your Next Level How to Use Storytelling in Your Business Discounted Defensive Driving Classes	HGAR HGAR HGAR HGAR HGAR HGAR Hudson United offices	White Plains White Plains White Plains White Plains White Plains White Plains New City	Westchester Westchester Westchester Westchester Westchester Westchester Rockland
	1/11/18 2/15/18 4/12/18 4/18/18 6/7/18 9/17/18	Commercial & Investment Division Roundtables 2018 Commercial RE Forecast Panel Commercial Industry Finance Panel HV Visionaries 2018 NYC Real Estate Expo Rise of the Rails: Metro-North New President New Plans for Westchester's Economy	HGAR HGAR Marist College NY Hilton Manhattan 800 Westchester Ave. HGAR	White Plains White Plains Poughkeepsie NYC Rye Brook White Plains	Westchester Westchester Dutchess Westchester Westchester
ghter-	10/4/18 11/29/18	Major New Developments in NY & CT New Tech Tools for Commercial Real Estate Hudson Gateway REALTOR® Foundation	HGAR HGAR	White Plains White Plains	Westchester Westchester
art- ousing R 50th ousing	2/6/18 3/26/18 5/8/18 6/19/18 7/17/18 9/12/18 11/29/18	Pub Night Pub Night Viva Las Vegas Gala Pub Night Pub Night Pub Night Holiday Party	DoubleDay Restaurant & Bar Patrick's Pub Glen Island Harbour Club Patsy's Pizzeria Time Hotel Orange Co. Choppers Westchester Hills Golf Club	Dobbs Ferry Mahopac New Rochelle New Rochelle Nyack Newburgh White Plains	Westchester Putnam Westchester Westchester Rockland Orange Westchester

Hudson Gateway Association of REALTORS, Inc. 2018 President Barry Kramer President Elect

Ron Garafalo **Regional Vice President/** Westchester Putnam **Clayton Livingston Regional Vice President/** Westchester Putnam Myriam Ramos **Regional Vice President/Orange** John R. Olivero **Regional Vice President/Rockland** Jennifer Mallory Secretary/Treasurer Gail Fattizzi Immediate Past President Dorothy Botsoe **HGMLS** President

Renee Zurlo Directors Roberta Bangs Eileen Barrett Debra Budetti Carol Christiansen Theresa Crozier **Diane Cummins Don Cummins** Tony D'Anzica Aimee G. DeCesare Katheryn DeClerck Irene Guanill Elukowich Crystal Hawkins Syska Marcene Hedayati Richard Herska Rey Hollingsworth Falu Sarah Hughes Pamela Jones Eydie Lopez Francie Malina Angelo Ponzi Angie Primus Gilford Cindy Schweizer Robert Shandley Michael Shapot Al Smith

HGMLS BOARD OF DIRECTORS 2018

President

Renee Zurlo Vice President Chirag P. Shah Secretary Jeffrey G. Farnell Treasurer Nancy Kennedy Immediate Past President Leah Caro HGAR President Barry Kramer

Directors

Paul Breunich Louis Budetti Louise R. Colonna Lawrence Curasi J. Philip Faranda Denise Friend James Gricar Lydia Hendricks Joseph Houlihan Brad Kimmelman Maureen King Gary Leogrande Maurice Owen-Michaane Kevin O'Shea Rosemarie Pelatti Mary Stetson Maryann Tercasio

HGAR/HGMLS

Chief Executive Officer Richard K. Haggerty

HGAR/HGMLS Legal Counsel John Dolgetta, Dolgetta Law, PLLC

Hudson Gateway Realtor Foundation Board of Trustees

President Maryann Tercasio Vice President Drew Kessler Secretary Treasurer Bonnie Koff

2018 COUNCIL & COMMITTEES LEADERSHIP AND VOLUNTEERISM

HGAR salutes Renee Zurlo as our Realtor of the Year and William Jansz as our Affiliate of the Year. They represent the very best that the real estate industry has to offer. Also, hundreds of member volunteers participated in the dozens of HGAR, Hudson Gateway Realtor Foundation and HGMLS Committees and special projects.

Though we have space only to list the leaders, we thank each and every single member who made HGAR and its affiliated organizations as useful as they could possibly be to the membership.

Communications Council Debra Budetti, Chair **Recognition/Awards Committee** Theresa Crozier, Chair Broker/Owner/Manager Committee Rey Hollingsworth-Falu, Co-Chair Irene Guanill, Co-Chair **Member Perks Committee** Angie Primus Gilford Chair **Education Council** Katheryn DeClerck, Chair Phylis Lerner, Vice Chair **Faculty Committee** Roberta Bangs, Chair David Moore, Vice Chair **Legislation Council** Leah Caro, Co-Chair John Olivero, Co-Chair **RPAC** Committee Dorothy Botsoe, Co-Chair Richard Herska, Co-Chair **Professional Standards Council** Roberta Bangs, Chair **Grievance Committee** John Kope, Chair **Mediation Committee** Leah Caro, Co-Chair Kevin O'Shea, Co-Chair Fair Housing Committee Crystal Hawkins Syska, Co-Chair Emi Cacace, Co-Chair **Global Business Council**

Hudson Gateway Multiple Listing Service, Inc.

2018 was an unprecedented year of progress and growth for the Hudson Gateway Multiple Listing Service.

Robert Shandley, Chair

We welcomed the Sullivan County MLS to our ranks, with the successful completion of an asset acquisition, adding 1,500 Sullivan County listings and more than 200 subscribers, bringing our subscriber data base to over 13,000 users.

In June 2017, leadership from both the Hudson Gateway Multiple Listing Service, Inc. (HGMLS) and the Multiple Listing Service of Long Island (MLSLI) came together to discuss the possibility and benefits of regionalization. In 2018, those discussions came to fruition with the finalization of a formal agreement for a new MLS that we expect to be fully operational in early 2019.

The new regional MLS will be the largest MLS in New York State, the 5th largest MLS in the country and will service approximately 40,000 MLS YPN

Chirag Sha, Co-Chair Jennifer Mallory, Co-Chair Finance Committee, HGAR Gail Fattizzi. Chair Leadership Committee, HGAR Dorothy Botsoe **HGMLS**, Finance Committee Nancy Kennedy, Chair **HGMLS Nominating Committee** Leah Caro, Chair **Realtor Foundation Committees** Drew Kessler, Program Committee Chair Bonnie Koff, Fundraising **Committee Chair** Stephanie Liggio, Fundraising Committee Vice Chair **NAR Directors** Dorothy Botsoe **Barry Kramer** Ron Garafalo Leah Caro Renee Zurlo

NYSAR Directors Roberta Bangs



Realtor of the Year Renee Zurlo

Eileen Barrett Dorothy Botsoe Leah Caro Diane Cummins Don Cummins Tony D'Anzica Katheryn DeClerck Adam DiFrancesco Laurie DiFrancesco Gail Fattizzi **Ronald Garafalo** Marcene Hedayati Pamela Jones **Drew Kessler** Carol Kope John Kope John Lease **Clayton Livingston** Jennifer Mallory Kathleen Milich John Olivero Angie Primus Gilford Myriam Ramos Maryann Tercasio **Russell Woolley Renee Zurlo**



Affiliate of the Year William Jansz, Trustco Bank

at the forefront of growth and technology. It's that bold, forward thinking that will produce an MLS in 2019 that will prove to be the MLS of choice, the only source of data that MLS members and subscribers will need.



Renee Zurlo, HGMLS President

subscribers. The geographic areas that it will cover will be Nassau, Suffolk, Queens, Brooklyn, Manhattan, Bronx, Westchester, Putnam, Rockland, Sullivan and Orange Counties.

This consolidation is a win-win for members of both organizations as well as the consumers we serve, offering benefits to include greater geographical coverage, economic efficiencies, improved products and services, and a robust consumer facing website.

A microsite has been created to keep our members abreast of progress, updates, news and frequently asked questions about the new MLS. Visit NewMLSinfo.com for information.

HGMLS will also be incorporating Manhattan listings, with a level of enhanced and accurate data, into our data base in the coming months bringing heretofore unavailable full MLS services to Manhattan brokers and agents.

HGAR and HGMLS have always been

Trustees

Roberta Bangs Theresa Crozier Gail Fattizzi Harding Mason Jeanne Shields Anil Soman

Richard Haggerty Chief Executive Officer, HGAR



2018 COMBINED STAFF

Hudson Gateway Association of Realtors, Inc., Hudson Gateway Multiple Listing Service, Inc.

Richard Haggerty Chief Executive Officer/HGAR and HGMLS

Ann Garti COO/HGAR and HGMLS Office Manager/HGAR Goshen Branch

Vicky Gonzalez Controller, Chief of Staff

Gary Connolly Director of MLS and Information Systems

Leon Cameron Director of Legal Services Professional Standards Administrator

Karen Peters Manager, On-Line Education Office Manager/HGAR West Nyack Branch

Theresa Hatton Director of Professional Development and Industry Relations

Philip Weiden Government Affairs Director

Jeff Marzo Director of Technology Mary Prenon Director of Communications

Cathleen Stack Director of Marketing

Kristine DiFrancesco Director of MLS Training

LaVerne Brown-Williams Manager MLS Support

Michelle Gilliard Communications Coordinator and Membership Services

Lisa Andrade Education Coordinator

Roseanne Lionetti Executive Assistant and Membership Coordinator

Scott Clark Information and Member Services Coordinator, Goshen

Diane Marshall Information and Member Services Coordinator/ Lockbox Manager, Goshen Marie Tychyn Information and Member Services Coordinator, White Plains

Emily Jackson Information and Member Services Coordinator, Lockbox Manager, White Plains

Maria Thomas Member Services, White Plains

Leah Warncke HGAR Accounting Coordinator

Jennifer Andriach HGMLS Accounting Manager and Member Services

Nancy Rubino Putnam Liaison and Membership Auditing

Jenny Finch Receptionist, Goshen

Jessica Mandakas Receptionist, Membership Services Coordinator, West Nyack

Jacquelynn Manigault Receptionist – White Plains